[www.access1technologies.com](http://www.access1technologies.com) Malware Issue 02-11-2022

I can see that the hosting account is deactivated for malware. That is the reason, your websites are suspended.

9:43 AM

Varsha

We provide an addon tool called as Sitellock which helps you with preventing the website from any kind of malware attacks and removing the infected codes from the account.

9:49 AM

You can refer the following article to know about the Sitelock plans: www.bluehost.com/help/article/order-sitelock

9:52 AM

Scott Holmes

Ok so I need to contact them to set it up or does hostmonster do it?

9:53 AM

Varsha

No worries. May I know we have a team who helps you with setting up the Sitelcock for your website.

9:57 AM

Thanisha

Please be on hold for 2-3 minutes while I initiate scan.

10:19 AM

Thanisha

The scan has been initiated I would request you to check for scanreport.txt file after some time.

Steps to check on scanreport.txt file:

cPanel -> File Manger -> scanreport.txt file

malware.txt file consists of all the infected file path.

You need to locate that path and delete the infected file (If the file is important or you need to look for malware code and remove the code)

10:24 AM

Scanreport.txt Feb 11, 2022, 10:21 AM